

Airport & Operations

- London Gatwick has appointed a new chair who will work with VINCI Airports, Global Infrastructure Partners and the executive team on the airport's future. [Baroness Margaret Ford of Cunninghame OBE](#) will take over the role from our current chair Sir David Higgins. Baroness Ford has chaired four public companies and acted as senior director on a further four. She has chaired several privately owned businesses and government bodies, including in the infrastructure sector. Sir David will continue on the Board as a non-executive Director.
- Strong demand for travel has continued in the first half of 2023, with passenger numbers up 41% compared with 2022. This is reflective of the travel industry bouncing back in peak periods but also demand still building outside of those periods. Despite a challenging operational environment, we continued to meet our high service standards in the first half of 2023, demonstrated by hitting all but one of our Core Service Standard targets. This has been a direct result of working alongside our airport partners to be well resourced ahead of the summer.
- During the first six months of 2023, 18.5 million passengers travelled through the airport compared to 13.1 million in 2022. Our half year results saw £423.3 million in revenue, with an EBITDA of £235.7m, up 59% on 2022.
- Operationally, while air traffic movements remain below pre-pandemic levels at 86%, heavier than normal air traffic restrictions across large swathes of Europe impacted on time performance. The ongoing conflict in Ukraine continues to cause restrictions on the use of large volumes of airspace. We are also working closely with NATS to build resilience in the control tower and prevent as much disruption as possible following implementation of a temporary limit on daily flight movements at the end of September.

Airlines and Routes

- We'll continue to see new destinations and airlines being introduced throughout the rest of 2023. We expect to serve 210 destinations by the end of 2023, including several not previously served from London Gatwick.
 - China Southern, China's largest and one of the world's biggest airlines, has announced that it will start its first ever route from London Gatwick to the city of Zhengzhou. The airline will fly twice weekly from 12th December with its 787-8 aircraft. Zhengzhou has a population of over 10 million and is also home to the world's largest iPhone facility. Along with Air China and China Eastern, London Gatwick now has services operated by all the big three Chinese airlines.
 - To enable it to grow its London capacity, Air Mauritius moved the existing Heathrow-Mauritius service to London Gatwick from 30th October. Operating a mix of A350-900 and A330-900 aircraft, the national carrier will serve the Indian Ocean island daily.
 - Ethiopian Airlines launched direct services to their hub in Addis Ababa on 21st November. Africa's largest airline will serve the Ethiopian capital three times weekly with its 343 seat A350-900 aircraft, providing connections to destinations across Africa.
 - Air Algerie began services between London Gatwick and Algiers twice weekly from 29th October.
 - Volotea operate a twice weekly service to Strasbourg from 9th November and will be flown with an A320 aircraft.

Surface Access

- Increasing airport passenger and staff use of public transport is key to reducing our surface access emissions, and so we continue to invest in our public transport facilities. London Gatwick has had a long-standing collaborative relationship with Metrobus, who offer airport staff discounts on their bus travel. We have contributed financially to 20 zero emission hydrogen busses which are now being deployed in the Crawley, Horley and Gatwick Airport area. The route this new fleet serves operates 24/7 and is vital for passengers and airport staff travelling to and from work and we are working with Metrobus to plan further enhancements for 2024.
- The Gatwick Rail Station project has entered its final phase of construction and the main period of construction is complete and the project is now in its authorisation period, when the regulator undertakes a series of safety and quality assurance checks ahead of entry into service on 21 November 2023.

Investment & Growth

- We have published a six-year Capital Investment Programme setting out significant improvements to develop and enhance airport infrastructure and facilities, while also meeting the airport's sustainability goals. The programme has been consulted on and agreed with airlines, and includes:
 - Investing over £250 million to meet our commitment to become a net zero airport by 2030 (for Scope 1 and 2 emissions), including replacing over 100 gas boilers
 - A £120 million-plus extension to the existing Pier 6 in the North Terminal to provide eight new pier-served aircraft stands
 - A £70 million programme to rehabilitate airport taxiways, with airfield resilience improved further with a new Rapid Exit Taxiway, reducing aircraft taxi times
 - A new £44.2 million, 3,250 space new multi storey car park in the North Terminal, due to open in Autumn 2024
 - A £10-million pound plus redevelopment of the North Terminal departure lounge due to complete in 2024

Northern Runway Project

- London Gatwick's planning application to bring the airport's existing Northern Runway into routine use, alongside its Main Runway, was accepted on 3 August for detailed examination by the Planning Inspectorate (PINS). The planning application - known as a Development Consent Order (DCO) - was submitted on 6 July and sets out the airport's plans to make best use of its existing infrastructure to unlock new capacity and improve airport resilience, in line with government policy.
- By accepting London Gatwick's application, the Planning Inspectorate - acting on behalf of the Government - has demonstrated it is satisfied that the airport's consultation was conducted properly and that the application can progress to the examination phase. A period of detailed and rigorous examination of the proposals by a panel of independent experts will follow, at a date set by the Planning Inspectorate.
- This process is likely to take approximately 18 months, including six months of examination, which will include written submissions and public hearings.

- Ahead of the examination, the public – including residents in local communities and other stakeholders – have been able to register with the Planning Inspectorate to become an ‘interested party’. This will enable them to participate and provide their views and feedback on the proposals during examination. More information on the DCO planning process and how to engage with it can be found [here](#). London Gatwick’s DCO application is now available on the [Planning Inspectorate’s website](#).

Sustainability

- We published the Decade of Change Roadmaps on our website in August 2023. These roadmaps add definition to our strategic goals and lay out key performance indicators for 2030, which will be included in our Decade of Change Performance Reports going forward.
- A project to replace all Gatwick’s streetlights with energy efficient LED fittings has been completed. Over 800 lights have been changed across the campus, reducing energy consumption by 65%. Local wildlife, specifically bats and bugs, have also benefited from reduced light levels on low usage roads, adoption of shields and downlights to reduce light pollution and enhanced switch on/switch off regimes to minimise impact on nocturnal species behaviour.
- We are nearly at the completion of our summer ecological survey program and highlights have included a very exciting new species of moth to be recorded at the airport – the Clifden Nonpareil, aka the Blue Underwing moth. Not only is this one of the largest moth species we have ever recorded (with a wingspan of up to 12cm), it also used to be exceedingly rare, having previously become extinct in the UK during the 1960s. It has been recently re-colonising from Europe and this one may have winged its way from far overseas to reach us at Gatwick.

Local Community and Economy

- More than 70,000 school children across Surrey, Sussex and Kent have benefitted from London Gatwick’s education programmes over the last academic year, with the airport supporting pathways into the workplace. Recognising the importance of Science, Technology, Engineering and Maths (STEM) subjects, Gatwick provides an extensive package of career-related support, steered by colleagues from engineering, alongside IT, cyber security, innovation and construction teams. Throughout the past academic year, Gatwick’s STEM education delivery team have led on virtual events, airport visits and in-school talks, workshops, and practical labs, and London Gatwick has recently opened a brand new STEM Centre to inspire local children and students to pursue airport-related careers.
- Social inclusion charities have received over £220k from Vinci UK Foundation of which Gatwick is a partner funder. Three local charities supported by Gatwick colleague sponsors have each secured grants of approximately £5,000 and include SASH our charity partner (grant towards construction of a summer house), Crawley Open House (funding towards the purchase of a vehicle) and Crawley based dementia support charity, Forget Me Nots (purchase of defibs).
- As headline sponsor of Crawley Pride, London Gatwick led the Parade with an impactful aeroplane balloon structure. Colleagues from across the business came together in support of our community and to celebrate the diversity, equality and vibrancy of the LGBTQ+ community in Crawley and beyond. Ahead of the event, Crawley Pride Committee and some special guests were on the South Terminal forecourt in a Pride-themed Metrobus in July.
- University graduates joined London Gatwick in September following the relaunch of a career training programme that was put on hold during the pandemic. Seven graduates have been recruited to the programme from a pool of 1,500 applicants and a further 12 places are to be

offered to graduates for 2024. Each of the graduates has been given a two-year contract except construction, which is a three-year placement.

- Once again, Gatwick has partnered with Love Local Jobs Foundation on their Dare to Dream programme. Five volunteer colleagues joined the Dare to Dream team at our partner school The Gatwick School for the first day of this year's in-school mentoring programme. All of the Year 9 cohort attended an hour-long assembly focused on the themes of self-awareness and self-belief, after which 15 nominated mentees took part in small group workshops and 1:1 mentoring with their London Gatwick mentors.
- London Gatwick recently showed support for ex-forces colleagues by signing the Armed Forces Covenant. Around 5% of our workforce is made up of current or ex-forces colleagues and we are committed to giving fair support to members of the armed forces, veterans and their families whilst recognising and remembering the sacrifices they have made.